



# YOUR NETWORK HELP DESK

## Custom-Built for Your Business

**Managed IT Services by Tencom** is a total IT management solution where we become your outsourced Help Desk and consultants and manage your entire computer network at one flat rate per month.

By partnering with Tencom you put all of the burden of maintaining your complex computer environment on us while you focus on doing what you do best.

### Benefits of Managed IT Services

**Professional.** Fast, friendly service when you need it.

**Experienced.** Knowledgeable, diverse and experienced staff.

**Proactive.** Remote management and monitoring of your IT environment.

**Budget friendly.** Entire staff for less than the cost of one employee.

**Accountable.** Owner-managed team of professionals.

**Affordable.** Discounts on new IT equipment for managed clients.

**Full Coverage.** Remote, onsite and depot support options.

**Connected.** Years of vendor relationships to serve most needs.

### Markets Served

- Healthcare
- Industrial & Manufacturing
- Legal Services
- Small Business
- Local Government
- Economic Development

### Service Area

We serve clients across Tennessee, the Southeast and beyond from our recently-opened Network Operations Center in Dyersburg, TN.

We recently opened a new office in Memphis, TN, and will be expanding operations to Cuneo, Italy, in the very near future.



# LET US TAKE CARE OF IT!

Tencom offers **fully Managed IT Services** for fast-paced offices with multiple computers.

## Managed IT Services

- IT Consulting Services and Project Management
- Centralized Help Desk
- Remote and Onsite Services
- Depot Repair Service for Remote Offices
- Network Security Management
- Proactive Anti-Virus Management
- Onsite / Offsite Backup Management
- Disaster Recovery Planning and Testing
- Proactive Server and Desktop Maintenance
- Exchange and IMAP Hybrid Email Hosting
- Asset Management
- Liaison with Software and Hardware Vendors
- Special Pricing on Hardware for Managed Clients

## Fully Managed Web Services

- Web Design and Development Services
- Managed Web Hosting
- Internet Marketing and Consultation
- Domain Name / DNS Management
- Monthly Website Management

## Graphic Design and Print Services

- Graphic Design for Web, Social Media and Print Projects
- Print materials for marketing campaigns
- Design / Print for Office and Trade Show Signage

**Visit [Tencom.net](http://Tencom.net) to check out our work samples and for more information on our services.**

Serving West  
Tennessee and  
Beyond

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**Social** Follow us on Facebook and Twitter